



FINANCE  
245 LEPHILLIP COURT, NE  
CONCORD, NC 28025

## PBH Finance Communication Bulletin

FY-0910-FN-21

To: PBH Community of Network Providers  
From: Renee Snipes – Finance Director  
Date: July 1, 2009  
RE: Rate Change – T2041

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Effective July 1, 2009, the rate and billing format for service code T2041, Community Guide will change as listed below:

Service Code	Description	Old Rate	New Rate
T2041	Community Guide	\$9.05 per 15 minutes	\$75.00 per month

Please ensure that all billing for dates of service July 1, 2009 and forward indicate the revised rate. If billing submitted after July 1, 2009 is lower than the increased rates, reimbursement will be at the lower rate.

Although your agency may bill multiple units per consumer each month, only the first unit billed will be paid at the rate of \$75.00. Subsequent units billed will appear on your RA with a payment of \$0.00 and the reason code 1139 (“Monthly case rate paid”).

Please contact your PBH Claims Specialist per the following list (based on your agency name) if you have any questions.

- **A-D** Sheila Morton @ (704) 721-7038
- **E-H** Deana Harkey @ (704) 721-7081
- **I-Q** Beth Thompson @ (704) 721-7077
- **R-Z** Annette James @ (704) 721-7078

Thank you.

cc: Network Department  
PBH Claim Staff  
Emma Moore  
Lisa Hathcock, Executive Assistant to the Area Director